



## **SOUTH AFRICA**

# **QUALITY POLICY**

**F-SA 5-02**  
Revision : 1  
Date of update :  
02 February 2021

**As the preferred specialist manufacturer, supplier and applicator of bituminous binders and slurries in the Southern African road surfacing market Colas South Africa (Pty) Ltd. is committed to "Total Quality".**

**We are committed to the following:**

- **To do the job right the first time, thereby ensuring that our customers are supplied with products and services that meet or exceed requirements.**
- **Using our Quality System, complying with ISO 9001, as a valuable management tool in the optimisation and control of quality in relation to risk, cost benefit considerations and continuous improvement.**
- **To establish measurable quality objectives at all levels which is consistent with the quality policy.**
- **Ensuring that our documented system of Policies, Procedures and Work Instructions, covering all aspects of our operation where quality is concerned, are adhered to by all our employees.**
- **Planned Audits and Reviews at regular intervals to aid our quest towards ongoing improvement.**
- **Continual improvement to ensure that the acceptance and performance standards of our products and services are constantly updated to meet all requirements of our customers.**
- **To determine external and internal issues that are relevant to our purpose and our strategic direction, and that may affect our ability to achieve the intended results our Quality Management System.**

**Our mission is to continue to foster superior innovations in aligning our customer needs with our empowered employees and management partnership.**

**SIGNED:**

  
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**MANAGING DIRECTOR**

**DATE:** 02/02/2021